**2020030-OECM | General Hand Tools, Maintenance and Safety Products**

**Agreement**
The *University of Ottawa* has an agreement with Fastenal Canada Ltd for the supply and delivery of general hand tools, maintenance and safety products including negotiated pricing in the following categories:

- **Category A** – Machinery, Pneumatics/Hydraulics, Power Transmission and Tools;
- **Category B** – Fleet Maintenance, Handling & Storage, and Lubricants, Coolants & Fluids;
- **Category C** – Fasteners, Metalworking, Welding and Raw Materials;
- **Category D** – Outdoor Resources & Equipment, Painting & Supplies; and,
- **Category E** – Safety and Security.

**Who can benefit**
Faculties and Services of the University of Ottawa

**Contract Term**
August 5th, 2020 to July 24th, 2022

**Ordering Process**
The Vendor will support a variety of ordering methods, including but not limited to:

1. SciQuest non-catalogue, punchout
2. By phone or email (see primary contacts below);
3. Coordinating Bulk Purchases: Negotiated rates may be accessible with the Vendor for bulk purchases. Please reach the Vendor’s primary contact for more information.

**Primary Contacts**
*Procurement Services*
Alex Forest | Senior Procurement Officer
Tel. 613-562-5800 x8863
Email: aforest@uottawa.ca

*Fastenal Canada Ltd*
Norma Turner
Tel. 519-842-7488
Cell: 519-550-1801
Email: noturner@fastenal.com

James Heer (Alternative)
Tel. 613-979-7714
Email: jheer@fastenal.com

**No Minimum Order**
There is no minimum order value or quantity requirement for the University.

**Shipping**
The Vendor will deliver orders with correct Resources and quantities. All Resources will be Delivered Duty Paid ("DDP") to inside the door or the dock of the Client's location as requested. Delivery charges of any kind (e.g. for orders, replacements, recalls, returns, warranty) will not be accepted or paid.

**Resource Returns (restocking fees)**
For Resources ordered in error by the University, the Vendor will accept returns. There will be no restocking fees, associated shipping, or any other fees to the University for Resource returns.